Training packages for health professionals to improve access and quality of health services for migrants and ethnic minorities, including the Roma

MEM-TP

***Module 4, Unit 2, Activity 3:***

***Service Organization and Change Management***

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**Migrants & Ethnic Minorities Training Packages**

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**Module 4, Unit 2, Activity 3:**

**Service Organization and Change Management**

**Individual activity**

Please complete the template, responding to the following aspects:

* List reasons for taking cultural and ethnic diversity into account in your own institutional context.
* Identify relevant stakeholders.
* List potential barriers for the implementation of management changes.
* Identify strategies for introducing a service organization oriented towards cultural and ethnic diversity in your institution.

|  |
| --- |
| **Reasons for taking cultural and ethnic diversity into account** |
|  |
| **Relevant stakeholders** |
|  |
| **Barriers** | **Facilitators** | **Strategies** |
|  |  |  |
|  |  |  |
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**In pairs**

* Exchange your experiences and strategies with the person on your left.